



BOARD OF DIRECTORS EAST CENTRAL DISPATCH CENTER

Board Members

Bola Akande
Amy Hamilton

David Gipson
Garrett Schlett

Amber Withycombe
Marie Peoples

Jennifer Yackley

Executive Director
Paul Jokerst

Deputy Director
Kurt Ploch

BOARD OF DIRECTORS SPECIAL MEETING MINUTES

Date & Time: Monday, May 20, 2024 @ 10:00 AM

Location: Richmond Heights City Hall – Council Chambers
1330 S. Big Bend Blvd.
Richmond Heights, MO 63117

Zoom Invite:

<https://us06web.zoom.us/j/92393496295?pwd=a21KRVCQytXOVhYcWxWT2szRWkhdz09>

- **Call to Order & Roll Call**

Meeting called to order at 1003 hrs.
All members present

- **Approval of the May 20, 2024 Board of Directors Special Meeting Agenda**

Motion made to approve the agenda by _____ Seconded by _____. All in favor.

- **Public Comment**

No Public present

- **CAD Discussion**

Director Jokerst shared an agenda that was shared by the Fire Chiefs.

David Gipson invited Chief Goode to speak on behalf of the Chief's committee.

Chief Goode advised that the chiefs have been dealing with the new CAD system since September of 2022. He summarized that ECDC doesn't own the CAD system, ECDC leases it through REJIS. The following other topics were also mentioned:

REJIS data breach and the lack of connectivity to the MDT's during the breach.

General connectivity issues in various cities

REJIS coming to the Fire meetings and the lack of consistency of their attendance.

Concerns about REJIS bringing on new customers and their lack of responsiveness to issues.

The impression that REJIS and Motorola are pointing fingers at each other.

They believe that the multiple components is affecting the synergy of the system.

Believes that there were a group of people helping provision the PD and only a couple helping the fireside on provisioning.

That there wasn't enough training for MDT's and lack of dispatch training for CAD

That there is a gap in training on the fireside overall.

The lack of knowledge of dispatchers on how to change status screens. (Dir. Jokerst informed the board that the status monitors aren't not able to be changed on the fly and after the Olivette storms, this was addressed and changed).

The need for a full time, fire only dispatcher.

Their displeasure with the MDT, (IOS), device that they picked.

Their displeasure with the mapping component of P1.

Agenda topics may be added, modified, or deleted at any time prior

The lack of immediate service in operations that could pose a liability.

Concerns about FSA not showing on the FSA app.

The displeasure that the FSA system that they picked didn't work the way they thought it would.

Concluding, the fire chiefs don't think that the CAD system is reliable. It's not performing to it's fullest potential. And that it is causing a liability to everyone.

Chairman Gipson thanked the chiefs for bringing this forward.

Paul concluded that he will encourage REJIS to send employees to ECDC so they can see the issues first hand and maybe bring understanding that they seem to not have.

Jennifer Yackley said she doesn't believe that REJIS bears all the blame for the downfall in provisioning...that ECDC didn't use their experts.

Bola Akande asked Chief Goode if he has a possible solution to the problems the chiefs have identified.

Chief Goode said they have identified some issues and have tried to address it with training.

Chief Cottrel proposed that a possible solution could be to change the bylaws and allow the fire agencies to go to a fire dispatch center.

Chief Ellis said another possible solution would be to purchase our own CAD servers.

Jennifer Yackley mentioned that we need to sit down and look at all of this.

Marie Peoples agreed.

The board will continue this discussion at the next Board meeting on 12 June.

- **Future Board of Director Meeting Dates**

- June 12, 2024
- August 21, 2024
- October 16, 2024
- December 18, 2024
- February 19, 2025
- March 19, 2025
- April 16, 2025
- June 18, 2025

- **Closed Session**

The Board of Directors may hold a closed meeting, with a closed vote and record, as authorized by Section 610.021(1), (2) and (3) Revised Statutes of Missouri, relating to legal issues, real estate and/or personnel, negotiation of a contract pursuant to Section 610.021(12) RSMO., and/or proprietary information pursuant to Section 610.021(15).

- **Adjournment**

A motion to adjourn was made by Bola Akande. Seconded by _____

All in favor.

Adjournment at 1133hrs.

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